Social Implementation of Automated Driving Service

Investigative Study on the Permanent Adoption of Automated Driving Service in Rural Areas

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alpha Background

- Measure to address rural flight
- Mobility support for elders
- Measure to address people without access to shops
 Etc...

Growth Strategy 2020

Unmanned self-driving transport service within local areas will be made available at no less than 100 different locations across Japan by 2030

Public-Private ITS Initiative/ Roadmaps 2020

The plan is to set up such service nationwide by around 2025 so that regional communities across Japan have means of mobility available to elders, etc."

ݼ <u>Purpose</u>

- Regional impact objectives
- Technical objectives
- Service operation objectives
- Cultivation of social acceptability
 - ⇒Consensus formation between local residents and regional service operators
 - ⇒Awareness promotion and public education in and around the targeted locales

Project goal

Feasibility of introduction to rural areas Establish, widely implement, and promote a sustainable service model.

2. Demonstration sites





HIDO

Update the service introduction manual so that it can be universally applied across similar projects.

Promotion of the service across wide-ranging age demographics in cooperation with educational institutions, etc.

Initial actualization of service maintenance and management for social implementation.

Set up a contact point so that it can be universally applied across similar projects. 4.Update the service introduction manual so that it can be universally applied across similar projects.

Many users are from outside the Automated Driving Service introduction areas, and it is difficult for the service to take root in the local communities.

- ⇒Accurately understand the challenges being faced by the municipalities along with the needs of local residents, etc. so that the transport service can be delivered to those who truly need it (in terms of routes, schedule, vehicle operation method, etc.).
 ⇒Implement it with a schedule that is coordinated with the schedules of community buses, food trucks, etc. as well as with local community events so that it becomes an essential service that is part of local people's daily living.
- ▼ Display image (current vehicle position)



A tablet (in-vehicle terminal system) is installed in six community buses.

4.Update the service introduction manual so that it can be universally applied across similar projects.

Use of local salons in collaboration with Automated Driving Service (Higashiomi-shi, Shiga)

- O "Engawa Cafe" for local residents is held at the citizen salon of the roadside station.
- O Residents along the route use the Automated Driving Service to move to the roadside station to use the clinic, have lunch, and participate in the citizen's salon.











Driver calls out to a woman who are to use the service

Uses the service from the Kiwada Campsite to the selfdriving vehicle garage Walks with her friend from the garage to the roadside station Have a cup of tea and talk with everyone at Engawa Cafe 4.Update the service introduction manual so that it can be universally applied across similar projects.



Proposal of a model course tied up with a tourist spot (fish farm) along the road Transportation support during vaccinations at on-site clinics



5. Promotion of the service across wide-ranging age demographics in cooperation HIDE with educational institution

Low level of understanding of Automated Driving Technology and service among people interferes

⇒Offer educational sessions at local educational institutions (elementary schools, etc.) as to the features and necessity of Automated Driving Service , etc. so that those children can serve as a medium through which to promote awareness within families and communities.









Children's responses

I learned that two tests were conducted before social implementation. A Contraction of the second se

I had seen electromagnetic induction line installation work on my way to and from school, and I am glad to be able to learn how they work in today's class. 5. Promotion of the service across wide-ranging age demographics in cooperation HIDE with educational institution

Public relations strategy led by the local community

⇒Poster and banner designed by the stationmaster of Roadside Station ⇒Public relations to familiarize children are underway based on the stationmaster's idea.

 \Rightarrow Staff bench coats are in preparation for the coming full-scale winter

season.



Challenge: Lack of know-how related to the maintenance and management of self-driving-adapted road infrastructure and vehicles

⇒Organize information on the maintenance and management methods by chronological phase. Actively accumulate and share related know-how through information exchange with other SIP projects, etc. in preparation for the eventual social implementation.
⇒Create manuals for the maintenance of guidelines and vehicles, and provide education and training to the local company, etc.



Disconnected ⇒due to the effects of snow removal work, etc.



The coating of the induction wire was damaged



7. Set up a contact point so that it can be universally applied across similar projects

Improving social acceptance through information sharing

⇒Cooperate with other parties involved in SIP Automated Driving Service projects in the area of social acceptability to quantify the effects and improve social acceptability through information sharing.

⇒Set up a contact point for manual preparation, updating, and fielding inquiries.

OCreating a video



-Conclusion------



